

# The Secrets of Superior Service

27 October 2010 • 9am - 5.30pm  
 Level 9, Sunway Resort Hotel & Spa  
 Persiaran Lagoon, Bandar Sunway,

## Who should attend

This high-energy, high-content workshop will upgrade service skills and uplift the spirit for service for everyone serving external customers or internal colleagues. Appropriate for all levels, from managers to frontline staff. For immediate service improvement, register everyone on your team!

## REGISTER NOW!

CALL 03 78803046 or Fax: 03 78803706  
 or Email: [adc@synergyentire.com](mailto:adc@synergyentire.com)

Registration Fees:

**Normal (1-6pax) – RM1980 Group (7 or more – RM1580)**

### Call for Early Registration Rates

All fees include course materials.



## REGISTRATION FORM (INVOICE)

(use a separate sheet of paper where necessary)

names	designation	email
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Company: \_\_\_\_\_

Authorised/Contact person: \_\_\_\_\_

Address: \_\_\_\_\_

Designation: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_

Tel: \_\_\_\_\_

Fax: \_\_\_\_\_

No. of registrants:

1-6 participants: RM1,980 x \_\_\_\_\_ = \_\_\_\_\_

Group (7 or more): RM1,580 x \_\_\_\_\_ = \_\_\_\_\_

Others: \_\_\_\_\_ x \_\_\_\_\_ = \_\_\_\_\_

Company's Stamp & Authorised Signature  
 (if by card, as per card signature; sign & stamp for non-card payment)

Upon signing this form, you are deemed to have read and understood the Registration Policy and accepted the terms below. Please return this registration form together with the course fees to Synergy Entire Sdn Bhd before the commencement of the course.

## PAYMENT DETAILS

Enclosed is cheque number \_\_\_\_\_ for RM \_\_\_\_\_  
 Cheques should be crossed "A/C Payee only" and made payable to:

**"Synergy Entire Sdn Bhd"**

Please mail payment to:  
 D-9-3, block D, Jaya One, 72A, Jalan University, Section 13,  
 46200 PJ, Selangor, Malaysia.

Direct Bank-in to RHB Bank Account: 2-12200-00010708  
 Payable to: Synergy Entire Sdn Bhd (Co. Reg. 518428-A)

Reservations may be made by phone or fax but will ONLY BE CONFIRMED upon receipt of the registration form with full payment before commencement of the course.

A substitute is welcomed in the event that registrants are unable to attend. There is no refund for cancellations. If a participant fails to attend a course, the course fees will not be allocated to another course. Please be informed that Synergy Entire Sdn Bhd reserves the right to change the date or venue or cancel an event. A full refund will be issued should the event be cancelled due to any unforeseen circumstances.

## PAYMENT BY CREDIT CARD

I authorise payment of RM \_\_\_\_\_ by  VISA  MASTER

Expiry Date: \_\_\_\_\_ 3-digit Security Code: \_\_\_\_\_

□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□	□
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Name of Cardholder \_\_\_\_\_

I/C No. of Cardholder \_\_\_\_\_

Signature of Cardholder \_\_\_\_\_